

Formerly Diethelm Travel

Malaysia

# Welcoming Explorers to Asia.

# **Our Promise to You**

More than a destination management company (DMC) and travel service provider, we aim to be your partner as you send explorers and create authentic experiences of Asia.

From a lone office in Thailand, we now cater to you from 14 countries across the continent.

Read on for a brief overview of your experience with us in Malaysia!

# Why Book with Us?

# **Industry Expertise**

We've had over 60 years to master 14 countries in Asia. Our depth of knowledge and relationships across our destinations give you unique access to locations, communities and travel experiences.

# Big Brand Benefits at a Local Level

Our extensive network empowers how we deliver our services with a personal touch, catering to you in the way you need, leveraging on unique insights to develop our products, and providing customer care at a local level.

# A Heart for Community

We're able to create fresh and authentic experiences that invite travellers to immerse, not just watch, while always keeping responsible travel at our core.

## Progressive Approach to Client Service

We're driven to serve our partners and clients better. Our DT Direct System provides on-demand access to products with dynamic rates, instant bookings, and confirmations

# Insurance Coverage

You can rest assured the journey is covered with insurance that complies with global travel standards.

# Expertise in MICE Across Various Destinations

We provide multidisciplinary solutions for clients' events across our destinations. Our experienced local teams prepare bespoke meetings, incentives, conferences, and exhibitions.



We're proud to have been recognized by the World Travel Awards as Asia's Leading DMC from 2019 to 2023.



# Your Advantage with Us

DTH Travel Malaysia is the only DMC operating with 3 offices in the country. You'll find us at Kuala Lumpur, Kota Kinabalu, and Kuching. We're also the only DMC to offer specially crafted products such as roundtrip tours in Deramakot, the Ulu Muda Forest Reserve, the Iron of Ancient Kedah Civilization, and more!

#### **Multilingual Service Teams**

#### **Quick Turnaround Times**

#### 24-Hour Concierge

To create seamless, truly immersive experiences with you.

Our experienced teams can help you for any inquiry, bookings, and confirmations. We've got your back round-the-clock for any concerns or requests.

## **Unique and Authentic Travel Experiences**

## Ulu Muda Forest Reserve

The Ulu Muda is a hidden 170-million-year-old rainforest in Northern Malaysia. This unique hotbed for biodiversity spans 163,000 hectares, and hosts 321 species of birds and most of Malaysia's large mammals. On this adventure, you'll get to stay in a unique 14-room eco-lodge, with your days peppered by ventures into jungle trails, through rivers, over limestone hills, caves, all with experienced nature guides!





## Northern Sabah Hidden Gem

Located at the foothills of Mt. Kinabalu, by the Kedamaian River, is the Tambatuon Village. It's a natural paradise surrounded by vast paddies and fruit orchards. Prepare to be charmed by the Dusun tribe, the biggest ethnic group in Sabah, as they invite you for home-cooked meals and heartwarming conversations.

## Lemanak Iban Longhouse Homestay

Ngemah Longhouse at the Lemanak River is one among the very few remaining traditional longhouses in this region after a fire ravaged the entire longhouse in 1992. Now restored and preserved by DTH Travel, explorers have a rare chance to get an authentic look into the culture of the Iban people.





## **Shadow Puppet Workshop**

Wayang Kulit is a dying art form, with less than 12 active puppeteers left in the country. In the past, it was performed during special celebrations for the Malay King, and now, you have an opportunity to learn from one of the last puppeteers, En Jefry. Visit his home in Balik Palau, try your hand at the craft, and walk around the small villages, rice fields, and fruit farms to learn more about local life.

# **Bako National Park**

Bako National Park located an hour away from Kuching City, contains a rich variety of flora and fauna. Having been a protected area since 1957, expect to encounter wildlife that's less wary of people as you go on a trek or lounge on its beaches.





## Locals Showing You How!

Meet Semai luminary 'Bah Bola' and his partner 'Major' Kalam as they work hard to improve the lives of the Batu 12 community in Gombak. Together with local educational institutions, they provide social responsibility programs to the local people.

# **Meet Your DTH Experience Partners**



#### **Renee Osman**

General Manager



Gordon Denner

Sales Manager German-Speaking Market



Syuhada Che Mat

Sales & Account Manager



**Francesca Cheah** 

Product & Contracts Manager

#### Let's keep in touch! Email: renee.o@my.dth.travel

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